

I-SUITE TIPS / HANDOUT

BACK TO BASICS ACCORDING TO DONNA

- Never change the server name after install
- Windows 7
 - Run as Administrator
 - Run in XP Compatibility Mode
- Understand the .ini files
 - Isuite.ini
 - User.ini
- Special characters in user name
 - Do not use a comma
- Special characters in database name
 - Only use an underscore
 - Some characters (" , ' , #) can be confused with SQL Statements
- Failed Backup Message
 - Contact the helpdesk and ask for your issue to be escalated to an I-Suite SME immediately
- Moving Database
 - Create/Restore using a backup
 - Never detach a database until you verify that you have a working backup

Login failed = I-Suite User Account Issue
Server not available =
Connection issue to the server